



USD 320 Food Service



Q. What are the prices for meals?

<u>Elementary:</u>	<i>Breakfast</i>	<i>Lunch</i>
Full Price	\$1.40	\$2.40
Reduced Price	\$0.30	\$0.40
Adult	\$2.15	\$3.25
<u>Secondary:</u>	<i>Breakfast</i>	<i>Lunch</i>
Full Price	\$1.40	\$2.50
Reduced Price	\$0.30	\$0.40
Adult	\$2.15	\$3.25

Q. **How do I apply for free or reduced meal benefits?**

A: You may pick up an application at any school office or the District Office. Applications are also available for print on our web page. Please read the instructions before filling an application out to ensure that all fields are filled out correctly. This will help speed up the approval process. Incomplete applications cannot be processed or approved. In most cases, applications are processed within a few days that they are received. You will receive a letter in the mail stating the results of your application. Meal benefits are determined by the guidelines set by the U.S. Department of Agriculture. You may apply for meal benefits at any time during the school year. You must reapply at the beginning of every school year. Free or reduced meal benefits do not take effect until the application has been processed and approved.

Q. **Will my child get to eat if they don't have money?**

A: Yes, however we do have a charging policy. Please view our policy by clicking on that link from the main page.

Q: **What should I do if my child has food allergies?**

A: If your child has food allergies that prevent him/her from eating some of our menu items, please have your child's physician complete the Medical Statement to Request School Meal Modification form. The approved medical authority's signature is required as we are not allowed to make substitutions without. While we try our best to accommodate food allergy substitutions, we are not legally required to make substitutions unless the physician deems it a disability. Non-disability request are approved on a case by case basis. We do not make accommodations simply for food preferences.

Physician's statements for disability must include the child's disability, an explanation of why the disability restricts the child's diet, the major life activity affected by this disability, and the food or foods to be omitted from the child's diet and the food of choice that must be substituted.

Please note that juice can not be substituted for milk. Soy milk is the only substitute for milk and only if the physician states that the dairy allergy is a disability.

Q. What happens to my child's money at the end of the year?

A: We are not allowed to carry money over to the next year. Please work with your school's cashier to plan out final meal payments. Refunds will be made available in each school for any remaining balances. If your student's account is negative, the amount due will be carried over to the next school year. It will be due at time of enrollment.

Q. How can I keep up with my child's meal account balance?

A: You may call the cashier at your child's school to check on your child's meal account balance. You may also sign up at www.EZSchoolPay.com. Signing up on their website does not require you to make any online payments. Once you are signed up, you can check balances at any time. EZSchoolPay will also send you an email when the account is getting low. Unfortunately, we did not purchase the Power School Lunch Program, so you are not able to view account information or make payments through Power School. In addition, the school cashier's will send an email if your student's account dips below a certain level.

Q. How should I make a payment to my child's meal account?

A: We recommend sending a check to the school in an envelope with your child's name on it. Checks should be turned into the office or cashier before the first bell. You may also make payments through www.EZSchoolPay.com. There is a transaction fee for this service.

Q. What if I feel my child doesn't get enough to eat in the cafeteria?

A: USD320 Food Service provides more than the minimum required amount of menu components at all schools. Please encourage your child to take everything that is offered to them with the meal so they receive the optimum nutrition and so they are eating a full meal. We must meet strict nutrition guidelines set forth by the USDA and KSDE. You are always invited to join your child for a meal so that you can see first hand the full tray of nutritious foods that are offered each day. If you have concerns regarding this matter, I urge you to contact me either by phone or email.